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Higher National Diploma in Construction Technology		
NVQ Level 06 – Semester I		
Team work & Leadership	EMPM - 05	Three Hours
Answer any five (05) questions only		

Question No. 01

- (i) Briefly explained the following teams such as,
- a. Supervised Team
 - b. Self-Supervised Team
 - c. Virtual Team (6 Marks)
- (ii) Write down the characteristics of a Self-Managed Team? (4 Marks)
- (iii) “Your friend Mr. Michael has just been appointed as a team leader at Lean construction Private Ltd.” He wants to benefit from your knowledge on leadership. Discuss in detail about any five (5) roles of Mr.Michael as a team leader. (10 Marks)

Question No. 02

- (i) Explain, what is the meaning of leadership and list down eight (08) characteristics of good Leader. (06 Marks)
- (ii) “All leaders are managers, but all managers are not leaders.” Explain the difference between Leaders and Managers. (06 Marks)
- (iii) Compare and contrast Autocratic leadership and Laissez-faire leadership. (08 Marks)

Question No. 03

- (i) Write down five (05) members' role that you would like to emphasize in your team based on the Belbin's concept. (05 Marks)
- (ii) Explain the "team work" and write down eight (08) characteristics of a good team. (06 marks)
- (iii) "Teams are forms of work groups, but not all work groups are teams". Work groups functions are on three levels such as Dependent level, Independent level and Interdependent level. Elaborate on the characteristics of each level of work groups with real workplace examples, (09 Marks)

Question No. 04

- (i) "Teams increase organizational performance by utilizing workforce diversity". Explain this statement. (04 marks)
- (ii) Write down four (04) strategies that can be used to solve an emerging conflict and explain any two of them in your own words. (05 marks)
- (iii) Explain the five-stages of group-development process. (05 marks)
- (iv) Discuss four (04) techniques of group decision making? (06 marks)

Question No. 05

- (i) Briefly explain the term "Group Norms". (05 Marks)
- (ii) A team is a group of people working for a common purpose and goal. Explain the difference between Group and Team. (07 Marks)
- (iii) "Communication is very essential to build a team environment". Explain this statement. (08 Marks)

Question No. 06

- (i) Explain the importance of using quality circles in an organization. (04 Marks)
- (ii) Effective teams lead the organization to a success. Write down six (06) characteristics of an effective team? Discuss any three (03) of them with suitable examples. (06 Marks)
- (iii) Describe five (05) types of teams that you can identify in a present-day Organization. (10 Marks)